



## **Paul B. Moore**

**Senior Vice President and  
Chief Customer Officer**  
Western & Southern Financial Group

Paul B. Moore serves as senior vice president and chief customer officer, Western & Southern Financial Group. In this capacity, Moore is responsible for enterprise strategic initiatives that grow and deepen customer and advisor relationships for improved revenue and profitability.

Moore joined Western & Southern in 2021. Prior to that, he was with Fifth Third Bank, most recently as senior vice president and director of operations leading nearly 4,000 associates globally who handled Fifth Third's back-office functions and call centers across each of their lines of business.

Moore obtained a Bachelor of Arts in business administration from the University of Cincinnati and is a Certified Six Sigma Green Belt. He resides in Cincinnati, Ohio, with his wife, Michelle, and their children, Samantha and Paul.